



**CABINET FOR HEALTH AND FAMILY SERVICES  
DEPARTMENT FOR MEDICAID SERVICES**

**Steven L. Beshear**  
Governor

275 East Main Street, 6W-A  
Frankfort, KY 40621  
[www.chfs.ky.gov](http://www.chfs.ky.gov)

**Audrey Tayse Haynes**  
Secretary

**Lawrence Kissner**  
Commissioner

January 25, 2013

**Important Medicaid Information**

As a Medicaid member living in Jefferson County and the surrounding area, you are currently in a 3 month period where you can change health plans. The change period runs from January 2, 2013 to March 29, 2013.

Members in these counties may change plans: Breckenridge, Bullitt, Carroll, Grayson, Hardin, Henry, Jefferson, LaRue, Marion, Meade, Nelson, Oldham, Shelby, Spencer, Trimble, and Washington.

**The health plans you can choose from are:**

CoventryCares of Kentucky 1-855-300-5528	Humana-Care Source 1-855-852-7005	Passport Health Plan 1-800-578-0603	WellCare of Kentucky 1-877-389-9457
---	--------------------------------------	--	--

**All of these plans can meet your healthcare needs.**

Before you decide to change plans, think about these things:

- ✓ All plans offer the **same basic health benefits**, but all offer exciting additional benefits and services that may vary by health plan
- ✓ You will not lose your Medicaid card if you change plans
- ✓ Any plan you choose will know your medical history and can help with your care
- ✓ No plan can charge you a co-pay during this year
- ✓ All plans have enough doctors, dentists, and hospitals to serve you
- ✓ You will not lose basic health services by changing plans

Before you change plans, you may want to call your current plan. They can help with problems you may be having. The telephone number for your plan is listed above and on the ID card you recently received in the mail.

You also may call Medicaid to ask questions if your health plan cannot give you an answer. The Medicaid telephone number is: 1-855-446-1245. You can call between 8 – 5 EST Monday through Friday.

Para ayuda en español, llame al 1-855-446-1245. Las llamadas son gratuitas.

